



October 16, 2009

**VIA ELECTRONIC FILING**

Mr. Charles Terreni  
Chief Clerk of the Commission  
Public Service Commission of South Carolina  
Synergy Business Park, Saluda Building  
101 Executive Center Drive  
Columbia, SC 29210

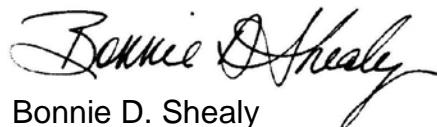
**Re: DUKE ENERGY CAROLINAS - PATRICIA TARMANN  
Docket No. 2002-57-EC**

Dear Mr. Terreni:

Attached for filing please find a copy of a series of emails between Duke Energy Carolinas, LLC's and Ms. Tarmann responding to her inquiry regarding receipt of her bill. Should you have any questions please contact me.

Very truly yours,

ROBINSON, MCFADDEN & MOORE, P.C.

  
Bonnie D. Shealy

/bds

Enclosure

cc/enc: Patricia Tarmann  
Florence Belser (via email)  
Nanette Edwards (via email)  
Catherine E. Heigel, Associate General Counsel (via email)  
Barbara Yarbrough (via email)  
Jocelyn Boyd (via email)

**Bonnie D. Shealy**  
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(803) 252-0724 | (803) 744-1551 *direct*  
bshealy@robinsonlaw.com

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**From:** Heigel, Catherine E  
**Sent:** Thursday, October 15, 2009 9:20 PM  
**To:** Bailey, Brenda J; Yarbrough, Barbara G  
**Subject:** RE: Actual October bill

Thanks for the update, Brenda.

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**From:** Bailey, Brenda J  
**Sent:** Thursday, October 15, 2009 4:54 PM  
**To:** Yarbrough, Barbara G  
**Cc:** Heigel, Catherine E  
**Subject:** FW: Actual October bill

fyi

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**From:** Pat Tarmann [mailto:jptarmann@gmail.com]  
**Sent:** Thursday, October 15, 2009 4:16 PM  
**To:** Bailey, Brenda J  
**Subject:** Re: Actual October bill

Thank you and I did get the bill the day I sent the email. Your explanation does help though.

Thank you,

Pat Tarmann

On Tue, Oct 13, 2009 at 5:54 PM, Bailey, Brenda J <[Brenda.Bailey2@duke-energy.com](mailto:Brenda.Bailey2@duke-energy.com)> wrote:

Ms. Tarmann,

I have attached your most recent bill that was mailed on October 7. The actual usage from July 6 – October 5 was 3029 kWh, and \$271.59. We applied your \$114.80 payment, which resulted in a balance of \$156.79. Please feel free to contact me if you have any further questions.

Brenda Bailey

Senior Rate Analyst

704-382-5908

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**From:** Yarbrough, Barbara G  
**Sent:** Tuesday, October 13, 2009 5:42 PM

**To:** Bailey, Brenda J  
**Subject:** Fw: Tarmann

Would you check on this bill -- it took us a while to schedule the meter change -- bad ERT - think-- you can email her back if you find something

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**From:** Yarbrough, Barbara G  
**To:** 'jptarmann@gmail.com' <jptarmann@gmail.com>  
**Cc:** 'contact@psc.sc.gov' <contact@psc.sc.gov>  
**Sent:** Tue Oct 13 17:40:36 2009  
**Subject:** Re: Tarmann

Ms. Tarmann -- I will try to have someone check on this tomorrow -- I am out of the office with a family medical emergency -- we will get. Back to you

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**From:** Pat Tarmann <jptarmann@gmail.com>  
**To:** Yarbrough, Barbara G  
**Cc:** contact@psc.sc.gov <contact@psc.sc.gov>  
**Sent:** Tue Oct 13 16:12:12 2009  
**Subject:** Tarmann

Hello Ms Yarbrough,

I recall your letter stating that I would get a revised power bill after the meter was fixed. To date I have not received a revised bill. I did pay the estimated bill of \$114.80 on September 11, 2009.

I don't want to get behind on my obligations so I thought I had better check on it.

Thank You,

Pat Tarmann